

Terms and Conditions

For The “MTN Free After 1 (MTN FA1)” Reloaded Promotion

The following terms will have the specific meanings assigned thereto in these Terms and Conditions.

Bonus	Means calls will be zeroed when customers subscribe and pay for only the first minute of that call.
Promotion	Means MTN FA1 Promotion administered by MTN, in which Participants’ calls are zeroed when they subscribe to the promotion and pay for only the first minute of the calls. Additionally customers will receive data for Facebook only, capped at 50mb. Customers will have to subscribe to the promotion either via USSD, IVR or SMS and their first call will be charged 25p and the rest of that call is free. This applies to both on net and off nets calls.
Time of Promotion:	means period beginning on 0:00:01 (GMT) Nov 14, 2016 and ending on 23:59:59 (GMT) December 31st, 2017;
Periods of Promotion:	The Promotion is comprised only of free airtime to be given to customers when they subscribe and pay for only the first minute of the call.
Beginning Date/ Hour (Beginning):	means 0:00:01 (GMT) November 14, 2016;
Finish Date/ Hour (Finish):	means 23:59:59 (GMT) December 31st, 2017;
Terms and Conditions:	means these Terms and Conditions, including all the annexes and amendments thereof;
Short Code:	means the short code “315”
Website (Site) Competition:	www.mtn.com.gh
Confirmed Promotion Winner:	Means the Participant who subscribed and received free bonus after paying for the first minute.
Participant:	means, unless otherwise expressly provided herein, every MTN customer is permitted by these Terms and Conditions to participate in the promotion;

Additional Mechanisms of Competition: means the mechanisms which offer the Participants the free airtime bonus

THE ORGANIZER

- (1) The Promotion is organized by Scancom Ltd, a company incorporated and operating under the laws of Ghana, (hereinafter: “**Organizer**”) and it is subject to these Terms and Conditions.
- (2) The present Terms and Conditions apply to participation of all the Participants in the Competition. During the Time of Competition, the Terms and Conditions are available to all the Participants at www.mtn.com.gh free of charge (“**Promotion Website**”) and may be subject to amendments in accordance with these Terms and Conditions.

From Mondays to Sundays, between 00:00 and 24:00, during the promotion period, the Participants will be able to obtain additional information regarding the Promotion and the Terms and Conditions, by calling the number 111.

PURPOSE, DURATION, TERRITORY

- (3) This is a promotion within the meaning if relevant provisions of the laws of Ghana. Participants will participate in the promotion through use of the mobile telephony services.
- (4) The Promotion is available for and accessible to all subscribers in Ghana.

PARTICIPANTS

- (5) Subject to the fulfilment of the terms and conditions set out herein, all individuals, resident in Ghana, who are legally capable and users of the national network of MTN Ghana on the basis of a valid subscription are eligible to become Participants. For each individual to become a Participant, each such person must legally own a SIM card, or in case the subscription was registered by a legal entity, be properly authorized to use such SIM card (provision of sufficient evidence may be required), which corresponds to the mobile number through which the Participant is registered in the Competition.

PROMOTION

- (6) This is a Promotion within the meaning of relevant provisions of the laws of Ghana. Participants will participate in the promotion through use of the mobile telephony services.
- (7) Participants need to subscribe on short code 315; either through IVR, SMS or USSD.
- (8) New Prepaid customers can also subscribe to this promotion.
- (9) Customer will only enjoy offer of free Facebook after the first call in a day. Data for facebook will be capped at 50mb.
- (10) Data bonus is valid till midnight
- (11) Subscription is free and is valid until you unsubscribe. However a subscriber may only unsubscribe, 24 hours after subscribing to the promotion.
- (12) Bonus airtime can be used for on-net and off net voice calls.
- (13) The promotion tariff for the first minute is 25p.

- (14) Calls on the same session that goes beyond 1 minute will be zero charged.
- (15) This tariff is applicable to both Zone and non-Zone customers. Thus once a customer registers in this campaign, their tariff profile changes to reflect the above. And the Zone notification is terminated.
- (16) When a customer un-subscribes from this promotion, he/she may revert to their previous profile automatically (Zone or Non-Zone). That's if a Zone customer unsubscribes from this promotion, he/ she will automatically be placed in the Zone profile.
- (17) Free minutes on MTNFA1 will not be counted as points on any on going promotion.
- (18) All bonus accounts have priority over the MTNFA1 tariffs
- (15) The offer once subscribed will override any other promotion/offers except Sunday Special, Jaara and MTN Pulse
- (16) Lifestyle bundles have priority over Facebook on MTNFA1.
- (17) Free minutes on MTNFA1 will not be counted as points on any ongoing promotion.
- (18) The first minute charge of 25p will always be charged from the main account even when customers have excess amount in their bonus accounts.
- (19) Promo subscribers will still be charged 25p for their 1st minute calls even when customers call their Family & Friends (F&F) registered numbers.
- (20) Free Night Calls stays as it is – that is even if the customer makes calls during this period the current free night call tariff will apply and not the 25p for first 1st minute.
- (21) Fair usage policy applies (up to 60 mins for each on net call and 5 mins for off net calls), and 50mb for data on Facebook. Call will have a fair usage policy of up to 60mins in compliance with NCA Directive.(NCA/OPT-DIST/VOL.3/88)

PROMOTION REGISTRATION

- (22) The Promotion runs every day from Beginning Date/Hour until the Finish Date/Hour. In order to enter the promotion, the Participant is required to subscribe and pay for only the first minute of the call.

PERIOD OF COMPETITION

- (23) The Promotion commenced from November 14, 2016 to December 31st, 2017.

PROMOTION MECHANISM

- (24) Participants will receive instant airtime bonus when they subscribe to the promotion and they pay for their first minute call. Additionally customers will receive free data for facebook only. Data is capped at 50mb.

AMENDMENTS

- (25) Any amendments of the Terms and Conditions will be issued by the Organizer in writing and instantly thereafter will be posted on the Promotion Website. The Organizer reserves the right to amend the Terms and Conditions at any time during the Promotion period. All amendments to the Terms and Conditions are effective from the time of their postage on the Promotion Website, except where there are critical amendments of the Terms and Conditions in which case, participants will also be informed of such changes by SMSs.

The Organizer does not take responsibility for the Participants' awareness of the amendments to the Terms and Conditions, when they become posted on the Promotion Website.

If the Organizer suspends or interrupts the promotion, a simple announcement in this regard will be posted on the Promotion Website. By such an announcement, the Promotion may be suspended or interrupted and the Organizer shall not be liable to any interested party for compensation or demand for continuance of the Competition. If the Promotion is suspended or interrupted before the Ending Date/ Hour, the Organizer will only be under the obligation to give away the Prizes on account on the Periods of Promotion that had already been properly ended before the Promotion was suspended or interrupted. .

PROTECTING AND PROCESING THE PERSONAL DATA

- (26) The Organizer is the data controller of Participants' personal data, within the meaning of the Act on Personal Data Protection. The Organizer processes personal data for the purpose of marketing its own products and services, including through the Competition.