

Terms and Conditions for iFest Data Offer

1. From July 13th 2016, all 4G customers both prepaid and post paid who swap to 4G shall be offered 100 percent bonus on first bundle purchase, subsequent bundle purchases shall attract higher bonuses.
2. Customers who purchase bundles GHC 10 and above are eligible for the offer.
3. Customer must purchase same bundle during the period to qualify for the offer. Example, the customer must purchase GHC 20 bundle first, second, third or fourth time during the iFest period consistently to qualify for the offer.
4. Customers who switch bundle type to purchase during the period shall not qualify for the offer on second, third or fourth purchase. This depends on when they change their bundle type purchased. Example, a customer who purchases GHC 20 first and second time but switches to GHC 10 bundle shall receive 100% bonus and 200% bonus for the first two purchases only as the type of bundle of purchased is broken.
5. The bonus data megabytes shall be used or depleted first on all networks (4G/3G/2G) the customer latches on. When the customer drops from the 4G network to 3G or 2G network, depletion will continue from the bonus MBs until it is fully depleted.
6. Subsequent bundle purchases shall attract the different bonuses up to the fourth purchase.
7. Subscribers of all Blackberry packages are **excluded** from the offer.
8. All customers can access data bundles via USSD by dialling *138#. No subscription is required to access the offer. The offer does not affect bundles bought on other combo bundle combinations.
9. Upon request of a given data bundle, a subscriber is offered the bundle amount plus the bonus. The bonus data is valid till August 13th, 2016 irrespective of purchase count number. First, second, third and fourth purchases all have bonuses valid till August 13th, 2016.
10. Unlimited bundles are excluded from the offer. All bundles less than GHC 10 such as YouTube bundle and Lifestyle bundle are excluded as well from the offer.
11. The offer is available to all customers who have both 4G SIM card and 4G compatible devices.
12. The current 100% bonus on 4G shall be replaced with the new iFest offer during the period.
13. Postpaid customers shall at the beginning of the current Month get 100% bonus on their existing data package. This will be applicable for all PM categories with the exception of VIP Discounted and VIP Special. Once data is exhausted, customer is eligible to receive 200% to 400% bonus for 2nd to 4th data top ups respectively.

14. PM customers shall enjoy the offer when they purchase data bundles from their prepaid wallet (138) as well as purchases from Data Top-up (also on 138 but billed to the clients account. All top ups done by Key Account Managers / Customer Care representatives will also attract 100% bonus for every initial top up, 2nd top up will attract 200% bonus, 3rd Top up will attract 300% bonus and 4th top up, 400% bonus. Terms and conditions (same as prepaid) apply (same bundle purchase throughout etc.).
15. For customers with two or more different bundle subscriptions, SMS notification will be pushed to them from 138 short code to respond with one of the bundles that will 'enjoy' the iFest Data Offer. In case customer does not select any bundle, the bundle with the earliest first activation date will automatically be selected for the iFest Data Offer.
16. For all customers with one or more data bundle subscriptions, the offer shall apply to any data bundle that is purchased before the data bundle is renewed. A new bundle purchased after the renewal will receive normal data offer.
17. All bonuses expire on August 13th, 2016 irrespective of day of purchase.