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**SIM SWAP REQUEST (\* Mandatory fields)**

\*CUSTOMER'S NAME ..... \*CUSTOMER'S NUMBER .....

\*DATE OF BIRTH .....

\*REASON FOR REQUEST .....

PLEASE Tick the Appropriate option:

Services Activated:

\*Caller Tune  Mobile Money  Self Service

Other: (Please Indicate) .....

Last Sim Swap Date & Location: .....

\*Last Recharge Amount: .....

\* ID Type: ..... \*ID Number: .....

\*MoMo Last Transaction Date & Amount: .....

Provide 5 Most frequently called Numbers (over past 3 Months)

.....

(Note: Using this option will mandate MTN to access your call records to validate your most previously called numbers)

Date: .....

Signature: .....

**Disclaimer**

Scancom PLC reserves the right not to process a Sim Swap request if we cannot validate information provided or find information to be Untrue or falsified.

